



Hello,

Thank you for your patience, and welcome to Energy Outreach Colorado (EOC)'s income-qualified community solar program! Your community solar garden is now active, and you are now receiving credits from this program on your Xcel Energy bill. **There is nothing else that you need to do.** Please see below for more information on how this program works.

This program provides you with monthly savings in the form of a credit, which is added directly to your electricity bill each month. Your subscription to the community solar garden is donated, meaning there is no monthly subscription charge, no fees to join, and no fees to leave. The solar panels for this program are located elsewhere in Colorado, so you can own or rent any type of housing and still take part in this program. With this opportunity, you will pay less for the electricity you use each month, while also supporting clean, renewable energy.

Energy Outreach Colorado is a non-profit that believes that everyone deserves the right to affordable home energy. We have been working in communities across Colorado for over 30 years to make that a reality. EOC will manage your enrollment in the community solar program, which will help you save on your bill for years to come. To learn more about EOC and the services that we offer, please visit www.energyoutreach.org.

We've created this enrollment packet to help you better understand how this program works. The documents in this packet include:

1. EOC Community Solar Garden Enrollment Letter and Frequently Asked Questions (*this document*)
2. Community Solar Garden Postcard (*details about the community solar garden that you're now a part of*)
3. Solar*Rewards Community Fact Sheet (*terms for participating in this program through Xcel Energy*)
4. Income-Qualified Community Solar Term Sheet (*terms for your participation in this program with EOC as your subscriber organization*)

If you would like to opt out of these free savings, have questions about this program, or if you plan on moving, please contact us at the information listed in the box below.

Otherwise, look for your solar credits on the last page of your monthly Xcel Energy bill.

If you need help paying your utility bills, please call the Heat Helpline at 1-866-432-8435. If you are experiencing a heating system emergency, please call 1-855-4MY-HEAT (1-855-469-4328).

Sincerely,
EOC's Community Solar Team

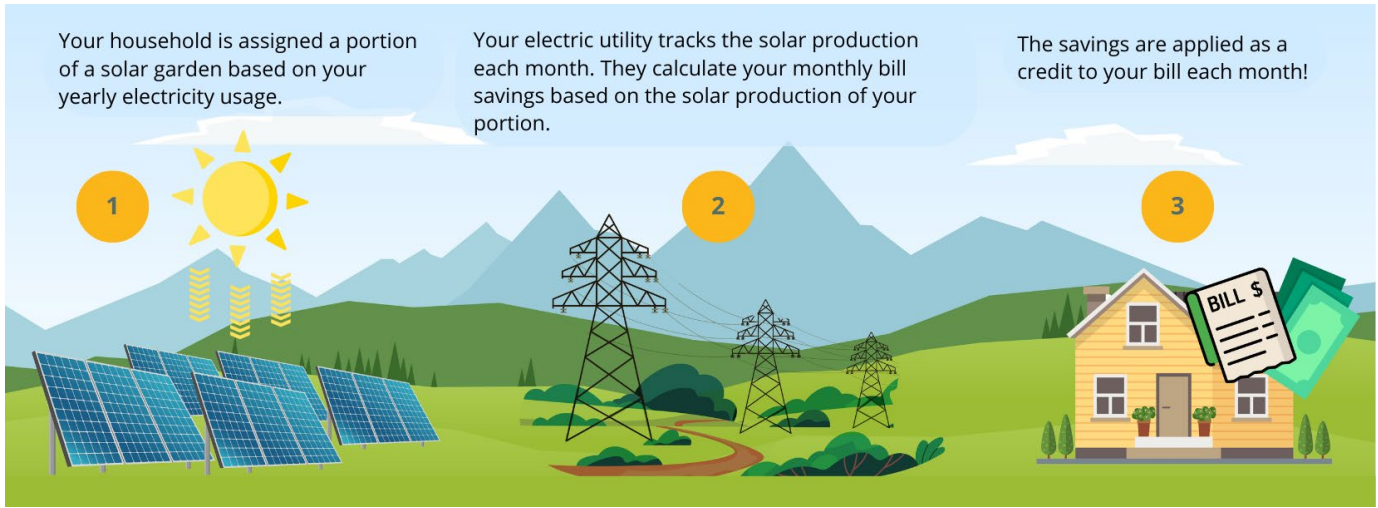
CONTACT US:

Email - solar@energyoutreach.org

Call/text - **303-226-7069/303-226-7060**

WHAT IS A COMMUNITY SOLAR GARDEN?

A community solar garden is a large collection of solar panels that can benefit multiple households. Your subscription means you are assigned a portion of those panels, and you receive savings on your electric bill in the form of a monthly credit for the electricity that your assigned panels produce. Because the solar panels are located elsewhere, there is no equipment installed where you live.



HOW TO READ YOUR BILL

Your credit amount will vary monthly depending on the amount of energy the solar garden produces. In the summer, your credits will be higher than in the winter months. Credits will show up on your Xcel Energy bill, usually on the last page under the "Other Recurring Charges" section. Although it says "charges," you will always see a credit on your bill. See the example below for how to read your bill:

OTHER RECURRING CHARGES DETAILS

DESCRIPTION	CHARGE
Solar*Rewards Community Solar Production Credit	4 kW ————— 1
Solar Production Period	June 202X ————— 2
SRCXXXXXX Production Credit	500 kWh x -0.085360 - \$42.68 CR ————— 3
Total	-\$42.68 CR ————— 4

Amount of savings shown is an estimate.

1. Your subscription size (in kW) is the number of solar panels you are assigned. This will be determined based on your electricity usage.
2. The Solar Production Period is the month of solar garden production that your credit is based on.
3. The Production Credit is based on your allocation of total solar energy (in kWh) multiplied by the solar tariff (\$0.085360/kWh). Your allocation of total solar energy (kWh) will vary month to month, based on how much sunlight there is and how much solar energy the project generates. So, your credits may be higher in the summer months and lower in the winter.
4. Your total savings from Community Solar will be applied to your total bill.

IF YOU DO NOT SEE THIS ON YOUR BILL, PLEASE CONTACT US.

WILL I HAVE TO APPLY AGAIN?

Currently, you are not required to reapply to this program. The lifetime of a community solar garden can be up to 20 years, and requirements for this program may change during that time. We will contact you if program requirements change. Please refer to the term sheet regarding eligibility for this program.

ABOUT YOUR COMMUNITY SOLAR GARDEN



1,142
Income-Qualified
Households Subscribed



**ENERGY
OUTREACH
COLORADO**
Together We Power Stability



**Pivot
Energy**

Pivot Solar 21 (PS21) - Kacie Peters Community Solar Garden

Location: Aurora Environmental Park, Aurora CO, 80018

The Kacie Peters Community Solar Garden honors solar industry and energy equity champion, Kacie Peters. Modeling excellence in land stewardship, the project features onsite bee colonies, a native pollinator garden, and sheep grazing. This project is a partnership between Energy Outreach Colorado (EOC) and Pivot Energy, and is 100% dedicated to limited-income households across the state of Colorado. Each year, this project is estimated to offset greenhouse gas emissions equal to 1,969 passenger cars driven for one year.

Contact for Questions/Concerns: solar@energyoutreach.org | 303-226-7069 or 303-226-7060

To view this information in a different language, please scan the QR code or visit the link below. The webpage also has a place to update your contact and language preferences. If you would like these translated documents sent via mail, please contact us.

Para ver esta información en un idioma diferente, escanee el código QR o visite el enlace a continuación. La página web también tiene un lugar para actualizar sus preferencias de contacto e idioma. Si desea que estos documentos traducidos se envíen por correo, contáctenos.

要以不同语言查看此信息，请扫描二维码或访问下面的链接。该网页还可以更新您的联系方式和语言偏好。如果您希望通过邮件发送这些翻译文件，请联系我们。

لعرض هذه المعلومات بلغة مختلفة، يرجى مسح رمز الاستجابة السريعة ضوئيًا أو زيارة الرابط أدناه. تحتوي صفحة الويب أيضًا على مكان لتحديث تفضيلات الاتصال واللغة الخاصة بك. إذا كنت ترغب في إرسال هذه المستندات المترجمة عبر البريد، فيرجى الاتصال بنا.

Để xem thông tin này bằng ngôn ngữ khác, vui lòng quét mã QR hoặc truy cập liên kết bên dưới. Trang web này cũng có một nơi để cập nhật tùy chọn liên hệ và ngôn ngữ của bạn. Nếu bạn muốn những tài liệu đã dịch này được gửi qua đường bưu điện, vui lòng liên hệ với chúng tôi.

Чтобы просмотреть эту информацию на другом языке, отсканируйте QR-код или перейдите по ссылке ниже. На веб-странице также есть место для обновления ваших контактных и языковых предпочтений. Если вы хотите, чтобы эти переведенные документы были отправлены по почте, свяжитесь с нами.

Щоб переглянути цю інформацію іншою мовою, проскануйте QR-код або перейдіть за посиланням нижче. На веб-сторінці також є місце для оновлення контактів і мовних налаштувань. Якщо ви бажаєте надіслати ці перекладені документи поштою, зв'яжіться з нами.



bit.ly/Pivot-Solar-21



SOLAR*REWARDS COMMUNITY FACT SHEET

Xcel Energy's Solar*Rewards Community program lets you take part in a Community Solar Garden. Here is how it works:

1. Subscriber organizations offer Community Solar Gardens ("CSG") subscriptions through the Solar*Rewards Community program run. Subscriber organizations and CSG operators are usually not operated by Xcel Energy unless you take part in an Xcel Energy CSG. You sign a contract with a CSG to sign up or subscribe.
2. Xcel Energy works with these organizations to set up the billing so you are paid for your part of the CSG's energy as a credit on your Xcel Energy bill.
3. Depending on your CSG contract, you may or may not have to pay CSG for your subscription. This contract and terms are with your CSG organization. You should contact them if you have questions about your subscription or the CSG. Your CSG subscription is through:

Organization name _____

Contact information _____

Eligibility

- Colorado Xcel Energy retail electric customer
- Total subscriptions must not exceed 200% of your annual electric energy usage — this can be calculated by adding up the kilowatt hours (kWh) used over the last 12 months and multiplying by 2. If needed, Xcel Energy can help you with this calculation, or your CSG organization can help if you provide the necessary data release.
- Subscription size must not be more than 40% of the solar gardens system size.
- The minimum subscription is 1kW unless the subscriber is income qualified.

Bill credits

Customers who subscribe to a CSG will receive a monthly bill credit based on their share of the garden's solar energy each month. The credit is equal to your share of the CSG production multiplied by the bill credit rate. The credit is expressed in dollars and is located at the end of the bill under "Other Reoccurring Charges/Credits." This credit reduces the total amount you owe Xcel Energy.

Bill credits that exceed your electric bill charges will carry over to next month's bill.

Data consent and information sharing

Xcel Energy needs your signed consent to share your information with a third party. This consent authorizes the Subscriber Organization to enroll you in a CSG and access your Xcel Energy information, including but not limited to name, account number, service address, phone number, e-mail address, electric usage and details about CSG bill credits received. The Subscriber Organization will request a subscribing customer to fill out and sign a data consent form. Income Qualified customers receiving Energy Assistance do not need a separate data release form – the Energy Assistance form they sign includes a data release for CSG subscriptions as a form of energy assistance.

INCOME-QUALIFIED COMMUNITY SOLAR TERM SHEET



INCOME-QUALIFIED SUBSCRIBER

By participating in this program, you are considered a community solar **subscriber**.

Unlike paid community solar subscriptions in Colorado, the subscription is free or donated. To participate, you must be income-qualified, which means that your household income must be at or below 80% Area Median Income or qualify you for eligible assistance programs (e.g. LEAP, SNAP, TANF, etc.). Participation in this program should not disqualify you from receiving LEAP or Energy Outreach Colorado (EOC) Bill Payment Assistance.

SUBSCRIBER ORGANIZATION

EOC is your **Subscriber Organization** and will manage your subscription over time. EOC is providing these terms on behalf of the solar project Developer/Owner. If you are having issues with your subscription, please contact us.

SUBSCRIPTION ALLOCATION

Your subscription allocation is based on your yearly electricity usage and determines how much you save each month. EOC may increase or decrease your subscription allocation at any time to accommodate changes in usage. EOC strives to maintain allocations that result in an affordable bill but cannot guarantee a specific savings amount. Your actual savings will vary based on allocation, solar production, and the solar tariff.

FEES

Although it is called a **subscription** allocation, there is no subscription charge to you, ever. It is completely free, there are no enrollment or termination fees. EOC will never contact you for payment for this service. If someone contacts you claiming to be Energy Outreach Colorado and asking for payment, do not pay them and contact us immediately. With this benefit, you are still responsible for paying your utility bill. If you get behind on your bill at any time, we encourage you to apply for LEAP or Utility Bill Payment Assistance from EOC by calling 1-866-432-8435.

CANCELLATION

If you wish to cancel your free subscription, please notify EOC at the contact information listed below as soon as possible. Within 60 days of receipt of your request, you will be removed from the community solar program. If at any time, you are determined to be no longer eligible, EOC may remove you from the program with or without warning.

TRANSFERS

EOC may move your subscription to another community solar project with or without notice. If you move to a new address at any time, your community solar subscription can move with you if you remain in the utility service territory. Please contact us if you would like to transfer the subscription to your new address as soon as possible or you will be at risk of losing the benefit.

CONTACT INFORMATION

EOC may contact you via phone, email, or mail at any time regarding your subscription. If you have any questions or concerns at any time about your subscription, or wish to cancel, please contact us via:

- **PHONE CALL OR TEXT MESSAGE:** 303-226-7060 or 303-226-7069
- **EMAIL:** solar@energyoutreach.org
- **MAIL:** Energy Outreach Colorado, Community Solar, 303 E 17th Ave Suite 405, Denver, CO 80203

LIABILITY

EOC is not responsible for any delays or missed solar credits on your utility bill. We are not liable to provide you with financial compensation for any reason. If you feel there is an error with the savings on your bill, please contact us or your electric utility provider.

CHANGES

The above terms are subject to change at any time. You will be notified of any changes in terms.

Signed by: Energy Outreach Colorado, Subscriber Organization